

Privacy Policy for AV.School

The terms “We” / “Us” / “Our” / “Company” / “Institution” individually and collectively refer to “AGASTHYA EDTECH PRIVATE. LIMITED.” and the terms “Visitor”, “Student”, “You” and “Your” shall herein be referred to as the “User(s)”.

At **av.school**, accessible from <https://av.school/>, we are committed to protecting the privacy of our users. This Privacy Policy explains how we collect, use, and safeguard your information in accordance with Indian laws, including the **Information Technology Act, 2000**, and the **Digital Personal Data Protection Act, 2023 (DPDP Act)**.

Consent

By using our website, you agree to the terms of this Privacy Policy and provide your consent for the collection, use, and processing of your information as outlined here.

Information We Collect

We collect the following types of information:

a. Personal Information

When you interact with our website, register for an account, or contact us, we may collect:

- Name
- Email address
- Phone number
- Address
- Payment details (if applicable)
- Any other information you voluntarily provide

b. Non-Personal Information

We may collect non-identifiable information, including:

- Browser type
- Device information
- IP address
- Pages visited on our website
- Cookies and similar tracking technologies

How We Use Your Information

We use the collected information to:

- Provide, operate, and maintain our website and services
- Process payments and fulfill transactions
- Communicate with you, including responding to inquiries and providing updates
- Improve our website, products, and user experience
- Ensure compliance with legal obligations
- Detect and prevent fraud or security breaches

Sharing of Information

We do not sell or rent your personal information to third parties. However, we may share your information in the following scenarios:

- With trusted third-party service providers for payment processing, email communications, or website analytics
- If required by law, regulatory authorities, or legal processes
- To protect the rights, property, or safety of AV.School, its users, or the public

Data Retention

We retain your personal information only as long as necessary to fulfill the purposes outlined in this policy or as required by law.

Cookies and Tracking Technologies

Our website uses cookies to enhance your browsing experience. Cookies are small files stored on your device that help us understand user preferences and website usage. You can manage your cookie preferences through your browser settings.

Data Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. However, no method of data transmission or storage is 100% secure.

Your Rights

Under the **Digital Personal Data Protection Act, 2023**, you have the following rights:

- **Right to Access:** Request access to the personal data we hold about you.
- **Right to Correction:** Request correction of inaccurate or incomplete personal data.

- **Right to Erasure:** Request deletion of your personal data, subject to applicable legal requirements.
- **Right to Consent Withdrawal:** Withdraw your consent for data processing at any time.
- **Right to Grievance Redressal:** Lodge a complaint if you believe your data rights have been violated.

To exercise any of these rights, please get in touch with us using the details below.

Children's Privacy

We do not knowingly collect personal information from children under the age of 18. If you believe a child has provided us with their personal information, please get in touch with us, and we will take steps to delete such information.

Updates to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in legal or operational requirements. Any updates will be posted on this page, and your continued use of our website after such updates will constitute your acknowledgment and acceptance of the changes.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us at:

Email: queries@abc.courses

Phone: [+91 9035563111](tel:+919035563111)